

Instructions to look up Experience Rate Modifiers (ERMs)

To access the ERM on the North Carolina Rate Bureau website:

1. Go to: <http://www.ncrb.org>
2. Click on the NCRB logo.
3. Click on the Workers Comp Service link.
4. Click on the Member Services Portal.
5. Login to Member Services Portal with ID and password provided by PSIM.
6. Click on the Workers Comp button on the left side of the page.
7. Click on the Experience Mod Lookup.
8. Search by company name.
9. When the company name is listed; double click the company name for the rating(s).
10. If the company has an INTERSTATE ID the ERM will not be displayed and you will need to follow the direction below to contact NCCI.

To access the ERM on the National Council on Compensation Insurance website:

If you have previously contacted NCCI and have a User ID and password, you may log on from the home page: <http://www.ncci.com/NCCI> to make your request.

If you have not contacted NCCI before to request and Interstate Modifier, you must do the following:

1. Go to: <http://www.ncci.com/NCCI/>
2. Click on “contact us” at the top of the page.
3. Click on “customer service”.
4. Click on “email customer service”.
5. Enter your name and “North Carolina Department of Labor” for company name.
6. Enter NCDOL account number. Account #: 2395075 (confidential).
7. Enter your NCDOL email address and OSH district office mailing address.
8. Drop down menu “Direct Question to”: Use “Experience Modifications”.
9. Drop down menu on “Subject of Inquiry”: Use “Experience Modification Question”.
10. Under “Detailed Question”: Enter request for Interstate ID ERM. Include the company name, address, Federal Employer Identification Number if known, Risk ID number if known. Include year(s) for the rating. You may request just the rating or the rating worksheet (detailed information).
11. Click on the “Submit” button.
12. NCCI will respond within 24 hours of receipt of the ERM request.